

**Commander: Site Controller
VASC Classroom Certification**

Verifone[®]
Training Services

**Registration Information
2023 – Q1 2024**

GENERAL INFORMATION

The objective of this course is to enable service technicians to become certified on the Commander Site Controller solution, entitling them to complete new installations and upgrades as well as warranty and repair work.

- Prior to registering for the Commander Site Controller VASC Classroom Certification program students must have successfully completed the Commander: Site Controller VASC Pre-Course Certification. This packet will allow the user to register for the classroom certification only.
- The Commander Site Controller Pre-Course may be registered for on Verifone's Premier Portal. The registration link is found under *Learn > VASC Tech Training > Register for Training*. Alternatively, you may fill this packet manually and email the completed version to i_petrotraining@verifone.com. This and all other registration packets can be downloaded on the Premier Portal under *Learn > Petro Training Information*.
- The Commander Site Controller VASC Pre-Course must be completed within 90 days of the VASC attending the classroom certification. Should a student not attend class within 120 days of completing the pre-course exam, the pre-course must be purchased again at full price and the student will need to pass the pre-course exam again prior to attending class.
- The Commander: Site Controller VASC Classroom Certification is 5 days in length; 4 days of classroom training and 1 day for the certification exam. Each day will include 2 short breaks and a lunch break.
- Concepts delivered in pre-course are expanded upon in class. As a result, students will need to study the pre-course materials heavily. It is expected that students know the pre-course material prior to attending class.
- All classes and documentation are in English.
- Cancellations made 15-30 days before class will result in the option to reschedule or the tuition will be credited to your account. **Cancellations (or rescheduling) made 14 days or less in advance of class date will result in forfeiture of tuition.**
- Please remember all expenses, including hotel, meals, and transportation are the responsibility of the attending student.
- After each day of school, it is the technician's responsibility to contact their supervisor or manager to discuss the day's events and practice test scores. If an instructor observes the technician is performing below the standard or if the instructor feels the school is beyond the technician's comprehension, the instructor has the right to call the supervisor or manager to advise the student to discontinue the training.

REGISTRATION

There are two available procedures for registering a student for classroom training.

Online Classroom Registration: Register via the Premier Portal under *Learn > VASC Tech Training > Register for Training*. If the student's name isn't in the account list or the registration is for an external training partner, please register manually.

Manual Classroom Registration: On the Premier Portal, navigate to *Learn > Petro Training Information* and download the desired registration packet. In addition to Verifone's Clearwater, FL facility, there are third party training partner registration packets and class schedules. Complete the desired registration packet offline and then send to the email address specified in the packet.

Registrations will be processed within 3 business days of receipt. A confirmation letter will be sent to the student and manager when the registration has been completed.

Travel arrangements should not be made until a confirmation letter has been received.

Prior to registering for the Commander Site Controller VASC Classroom Certification, students must have successfully completed the Commander Pre-course within the last 90 days.

Laptop Requirements for Class

Please ensure these hardware and software requirements have been met prior to attending class. Instructors are not responsible for fixing or correcting computer problems.

Hardware

Windows PC (Mac, tablet, Surface, Chromebook not supported)

- CPU - 2.0 GHz processor or higher (32-bit or 64-bit)
- External Mouse (optional) encouraged
- 9-Pin serial port, **MALE** connection, or adapter

NOTE: Many laptops are no longer manufactured with a 9-Pin serial port. Should this be the case there are several options, including:

- USB to Serial Converter
- PCMCIA Serial Card
- Express Card
- Memory - 2GB minimum
- Available Disk Space - 3 GB minimum
- Audio/Sound card
- 1 Ethernet port
- 1 USB port

Supported Operating Systems

- Windows 10
- Windows 11

Required Software

- Adobe Reader (latest version: <https://get.adobe.com/reader>)
- Latest version of Internet Explorer or Edge Browser (required)
- Latest versions of Firefox and Chrome (recommended)
- 7-zip File Utility (<https://www.7-zip.org/>)
- PuTTY <https://www.putty.org/>
- Java

It is the responsibility of the student and their management to ensure that they arrive in class with a laptop that is in good working order and meets or exceeds the requirements above.

It is also the student's responsibility to ensure that the required software listed above is installed before attending class.

Arriving students who are not prepared as documented above will be dismissed from class.

This class will certify the technician on The Verifone Commander, RubyCi, Commander 16, Commander Ci, Topaz XL, Ruby2, C18, current PIN Pads and any peripherals and/or food service solutions documented on the Premier Portal.

This class does NOT certify the technician on SPP, Ruby Supersystem or Sapphire, all of which are end of life.

COMMANDER SITE CONTROLLER VASC CLASSROOM CERTIFICATION SCHEDULE

The schedule below is for the Commander Site Controller VASC Classroom Certifications hosted in Camp Hill, Alabama at the OWL Services / CBE Training Center.

295 Ross Road.
Camp Hill, AL 36850

[Click here to complete the CBE VASC STUDENT INFORMATION FORM](#)

Class Dates 2023
January 17-21
February 14-18
March 14-18
April 11-15
May 16-20
June 20-24
July 18-22
August 15-19
September 12-16
October 10-14
November 07-11
December 05-09

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A master class schedule and registration packets for Verifone and all Verifone Training Partners VASC certification schools can be found on the Premier Portal at <https://premier.verifone.com> under *Learn > Petro Training Information*.

To complete the Registration form please click on the following link.

[Click here to complete the CBE VASC STUDENT INFORMATION FORM](#)